ALLIANCE NURSE TRIAGE PROGRAM

A. INJURED EMPLOYEE AND SUPERVISOR CALL THE TRIAGE NURSE

- Call is triaged
- Injured employee is referred to district preferred medical facility
- Triage encounter report is sent to district claims contact; form 101 is completed and sent to district
- Claim adjudication process begins

B. INJURED EMPLOYEE CALLS THE TRIAGE NURSE

- Call is triaged
- Injured employee is referred to district preferred medical facility
- Triage encounter report is sent to district claims contact; form 101 is completed and sent to district
- Claim adjudication process begins

C. INJURED EMPLOYEE GOES DIRECTLY TO THE MEDICAL FACILITY

- District claims contact and/or injured employee calls Alliance 888 line to report claim (available between 7 A.M. and 4 P.M.)
- Form 101 is completed and sent to district
- Claim adjudication process begins

IF YOU ARE AN INJURED EMPLOYEE OR ARE REPORTING A CLAIM, PLEASE CALL THE ALLIANCE ON-CALL TRIAGE NURSE AT 1 (888) CLAIM-89.